

CUSTOMER SATISFACTION SURVEY



Thank you for choosing to shop with us. Your feedback is very important and helps us to continually improve the quality of our products and services. Please take a few minutes to complete this survey. All responses will remain confidential.

Ordering Process	
Ease of navigating the website:	Good
Clarity of product descriptions and images:	Good
Availability of products:	Met Expectations
Ease of placing an order:	Met Expectations
Delivery Experience	
Speed of delivery:	Good
Condition of the package upon arrival:	Good
Accuracy of the items received compared to the order placed:	Good
Product Quality	
Quality of the product(s) received:	Outstanding
Value for money:	Good
Would you order this product again?	Yes
Would you recommend this product to others?	Yes
General Feedback	
The most positive aspects of your shopping experience:	
Please describe here the most positive aspects of your shopping experience:	
Areas for improvement:	
Please describe here areas for improvement:	
Any other comments you would like to share about your shopping experience?	
Please add here your comments:	